

## Safety Concept: Feel good and stay safe

*It is our intention to provide a safe environment for our guests also after the annulment of the Covid-restrictions.*

*The following measures shall contribute to that:*

### **Public Areas**

- Hand sanitizer is available to you in all public areas. Use it liberally.
- All handles, operating buttons, door handles, countertops, etc. are sanitized yet more frequently.
- All interiors are well-ventilated on a regular basis.
- The key cards to the guest rooms are sanitized whenever guests are checking in or out.
- We recommend using the lifts only with guests who are travelling with you.
- Protective gear is available at the reception.

### **7132 Gastronomie**

- All of our in-house restaurants are open, and so is the Blue Bar. We kindly ask you to reserve a table in advance, and to keep your reservation time.
- Hand sanitizer dispensers are installed outside all of our restaurants and outside the Blue Bar.
- Please sanitize your hands before entering the restaurant and bar.
- Touchless menu and wine list: Check the acrylic glass holder on your table for the menu QR code. Scan the code to retrieve the menu.
- Trays, bill folders and credit card terminals are cleaned by us after every transaction.

### **Accommodation**

- To ensure sufficient clearance, we will process no more than three parties at the reception at the same time. Whenever all reception desk staff are busy, we kindly ask you to wait in the lobby. Thank you so much for your patience!
- Feel free to park your car on your own or take advantage of your valet parking service as usual.
- Our rooms are cleaned to the highest standard of hygiene.
- Our cleaning staff wear disposable gloves and replace these after finishing each room.
- In case you feel unwell, please phone the reception.

### **7132 Thermal Baths, SPA, Hairdresser and Gym**

- We ask you to visit our 7132 Thermal Baths and SPA only if you are in perfect health.
- Our therapists thoroughly sanitize their hands between treatments.
- After each treatment, all points and areas of contact are sanitized.
- When using the water pools and steam baths, please keep a appropriate distance from other guests. Protective gear will be issued to you by our SPA attendants.

### **Staff**

- All of our employees were trained in appropriate safety concepts and hygiene regulations.
- Our employees may choose to continue wearing a face covering.